

Lost Document Recovery

Birth and Death Certificates:

Phone: 225-342-9500

Website: <http://new.dhh.louisiana.gov/index.cfm/page/635>

Louisiana Driver's Licenses:

Phone: 888-214-5367

Website: <https://www.expresslane.org/Pages/default.aspx>

Social Security Cards:

Phone: 800-772-1213

Website: <https://www.ssa.gov/ssnumber/>

Bank Checks, ATM/Debit Cards or Safe Deposit Boxes:

Phone: 877-275-3342

Website: <https://www.fdic.gov/>

Credit Cards – Contact the appropriate issuing institution:

American Express: 800-327-1267

<https://www.americanexpress.com/us/content/help/lost-stolen-card.html>

Discover: 800-347-2683

<https://www.discover.com/credit-cards/help-center/>

MasterCard: 800-627-8372

<https://www.mastercard.us/en-us/consumers/get-support.html>

Visa: 800-847-2911

<https://usa.visa.com/support/consumer/lost-stolen-card.html>

SNAP Cards:

(Food Stamps): Phone: 1-888-524-3578

Website: www.dcf.la.gov/DSNAP

Green Cards:

Phone: 800-375-5283

Website: <https://www.uscis.gov/green-card/after-green-card-granted/replace-a-green-card>

Credit Reports: Equifax, Experian or TransUnion

Phone: 877-322-8228

Website: <https://www.annualcreditreport.com/index.action>

Fraud Alerts or a Credit Freeze:

Website: http://www.fightidentitytheft.com/security_freeze_louisiana.html

Other support:

Identity Theft Resource Center:

Phone: 888-400-5530

Website: <http://www.idtheftcenter.org/>

Email: info@fightidentitytheft.com.

Medicare Cards:

Phone: 800-772-1213

<https://faq.ssa.gov/en-us/Topic/article/KA-01735>

Passports:

Phone: 877-487-2778

Website: <https://travel.state.gov/content/passports/en/passports/lost-stolen.html>

U.S. Savings Bonds:

Phone: 844-284-2676 (toll-free)

Website: https://www.treasurydirect.gov/indiv/research/indepth/ebonds/res_e_bonds_eereplace.htm

Tax Returns:

Phone: 800-829-1040

Website: <https://www.irs.gov/forms-pubs/about-form-4506-t>

Military Records:

Phone: 866-272-6272

Website: <https://www.archives.gov/veterans/military-service-records/>

Insurance Documents:

Phone: Check with your insurance agent.

Website: <http://insurance.lawyers.com/natural-disasters/replacing-personal-documents-lost-in-a-disaster.html>

Real Estate and Property Records (Mortgage Documents, Deeds, etc.):

Phone: Contact your agent.

<http://insurance.lawyers.com/natural-disasters/replacing-personal-documents-lost-in-a-disaster.html>

Medical and Prescription Records:

Call your doctor; medical and prescription records are tracked electronically.

Proof of Address/Residency:

Contact your local utility company to obtain a recent bill.

National Archives Records:

Phone: 866-272-6272

Website: General: <https://www.archives.gov/preservation/records-emergency>