

# Louisiana Credit Union League

## Training a la Carte

The Louisiana Credit Union League's training department provides training to our member credit unions on a wide variety of topics relevant to the needs of today's evolving credit unions. These sessions are held at convenient locations around the state and select programs can also be scheduled directly at your credit union. Other programs will be offered throughout the year as online, telephone or web-based programs. These training sessions are delivered by highly qualified, experienced professionals and are offered as a dues-supported service, at no additional charge to your credit union. LCUL's Training a la Carte... training by professionals to develop the professional employees your credit union needs. For more information, please contact your Member Service Consultant:

Susie Fair	Shreveport, Alexandria, Monroe	(800) 452-7221, ext.3052	<a href="mailto:sfair@lcul.com">sfair@lcul.com</a>
Mary Wolfe	East Orleans, West Orleans, Tri-Parish	(800) 452-7221, ext. 3015	<a href="mailto:mwolfe@lcul.com">mwolfe@lcul.com</a>
Jim Phillips	Baton Rouge, Lake Charles, Lafayette	(800) 452-7221, ext. 3014	<a href="mailto:jphillips@lcul.com">jphillips@lcul.com</a>

### Credit Union Staff Training

Regional training sessions, held at convenient locations around the entire state of Louisiana, scheduled for credit union staff for the remainder of 2008 include the following sessions:

- ◆ Identity Theft Red Flags (mandatory compliance date of November 1, 2008)
- ◆ Member Service & Sales
- ◆ Lending Compliance

Topics scheduled for 2009 include:

- ◆ Bank Secrecy Act for Staff
- ◆ IRAs: Before Basics
- ◆ Member Service & Sales
- ◆ Understanding Account Cards
- ◆ Lending Compliance
- ◆ Train the Trainer topics

Additionally, several teleconferences and webcasts will be scheduled throughout the year.

### Board of Directors Training

LCUL offers on-site training for credit union board of directors on a wide range of topics, including the following:

- ◆ Board Duties, Responsibilities and Liabilities
- ◆ Asset Liability Management Basics
- ◆ Understanding Financial Statements
- ◆ Understanding Financial Performance Reports
- ◆ Risk Management and CAMEL

Programs range from 30 minutes to one hour, and can be scheduled during the day or on evenings to accommodate your needs.

### Other Training Opportunities

In addition to the above offerings, your member services consultant can conduct on-site training for your staff, board, credit committee or supervisory committee on the following:

- ◆ Bank Secrecy Act for Staff and Volunteers (Required annual training)
- ◆ Security Training (Required annual training)
- ◆ Supervisory Committee Basics & Advanced (2 sessions)
- ◆ Loan Officer and Credit Committee Basics & Advanced (2 sessions)
- ◆ Understanding FICO Scores
- ◆ Sarbanes Oxley Act: Responsibilities of Governance
- ◆ Gramm Leach Bliley Act and Privacy in Your Credit Union

Programs range from 30 minutes to two hours, and can be scheduled during the work day or on evenings to accommodate your needs.



*Louisiana*  
**Credit Union League**

824 Elmwood Park Blvd., Suite 200 • Harahan, LA 70123 • 1.800.452.7221 • Fax: (504) 736.3677 • [www.lcul.com](http://www.lcul.com)