



Office Depot's BSD Features and Benefits

1. One Stop Shop for winning products and solutions:

- We carry 30,000+ SKUs to meet your everyday business needs.
- We have 4,000+ exclusive brands providing you with quality and cost flexibility.
- We have leading break room supplies which include top brands like Coke and Starbucks.
- We are one of the top office furniture suppliers in the world. We carry 1000+ in-stock items to provide you with choice and quick turnaround. Our design experts can support complex projects.
- Tech Depot carries top brands and has 100K+ items in stock. Our 24/7 support and experts can support simple to complex IT infrastructure projects.
- Our 1,200+ DPS centers, with online ordering, provide confidentiality, speed, reliability and flexibility to service a wide range of requests. We also provide custom promotional products and stationary services.

2. World-Class Customer Service:

- We consolidate billing and delivery to reduce your procurement and handling costs.
- To provide you with ordering flexibility, we provide next day delivery on orders as late as 5pm.
- Over 70% of our customers place orders on our award winning website. The website allows customers to create their own workflow and approval setup. Dynamic order routing, order monitoring and one click ordering provide ordering convenience.
- Our call centers have certified specialists with 7+ years experience to provide exceptional ordering support.
- With 20 DCs, 65 sales offices, and 1,200+ stores we can support your locations across the country.
- It is our commitment that you get the products you need when you need them. We deliver 100K+ orders a day with an enviable 99% on-time rate.

3. Best Value for Your Money:

- We can provide you with the best value for your money because we are a multi-billion dollar purchaser and we use it to get you the best prices. Our supply chain savings over the past few years also decrease your cost.
- When you consolidate your needs with us, it helps us to pass on some of the savings to you.
- Our store purchasing card allows your employees to enjoy the contract price at our retail stores.
- Our relationship with leading manufacturers allows us to provide you with compelling promotional offers.
- Our transparent pricing allows integrity in pricing.
- We work hard to provide you with the best value on products you purchase most. Our solutions book provides exclusive brands to further reduce your purchasing costs.