



*Louisiana*  
**Credit Union League**

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**FOR IMMEDIATE RELEASE**

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**LCUL Implements New Emergency Response System through TelSpan**

**HARRAHAN, LA** - In an effort to communicate immediate emergency information, the Louisiana Credit Union League (LCUL) has put in place a telephone response system for credit unions. Through the TelSpan system, the Louisiana Office of Financial Institutions (LOFI), which represents Louisiana financial institutions at the Office of Emergency Preparedness, will record information and alerts related to immediate threats and/or disasters in the area. Financial institutions will be able to dial in and hear messages or alerts at a time that is convenient to their schedules. LCUL is the only credit union league to utilize the TelSpan program.

“As Louisiana finds itself in the midst of yet another hurricane season, LCUL is making sure credit unions have access to as many resources as possible,” said Anne Cochran, President and CEO of LCUL. “TelSpan will play a vital role in getting important information out in a timely manner and also in assisting credit unions across the state in the recovery process.”

LCUL understands the importance of disaster preparedness. The league has a wide variety of resources available, including sample policies, checklists and more, to help credit unions in the disaster planning process.

Packets were sent to credit unions at the beginning of hurricane season to better prepare them if a disaster were to strike. Included in the packets was a detailed checklist to serve as guidance as well as a laminated pocket guide with both local and national disaster recovery resources. Credit unions were asked to complete a survey form which provides the league with the credit unions’ appropriate contact information and an alternate disaster recovery location.

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Also, a sample tracking map was enclosed for credit unions to send their members. The tracking map includes valuable information and can be customized with their logo, the name of the credit union and information specific to the credit union's disaster recovery plan.

***About the Louisiana Credit Union League ([www.lcul.com](http://www.lcul.com))***

For more than 70 years, the Louisiana Credit Union League has represented the unique interests of over 200 not-for-profit credit unions and the more than one million credit union members that they serve in the State of Louisiana.

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