



Louisiana Credit Union League
INFO RELEASE

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LCUL Activates New Emergency Response System, TelSpan

HARAHAN, LA - With Hurricane Gustav entering the Gulf of Mexico and Louisiana once again facing the possibility of a major storm, the Louisiana Credit Union League (LCUL) and the Louisiana Office of Financial Institutions (LOFI) has activated TelSpan, the telephone response system for credit unions.

In an effort to communicate immediate emergency information, Sid Seymour, who represents financial institutions on the Governor's Office of Homeland Security and Emergency Preparedness (GOHSEP), will leave the first recorded message at 4:00 p.m. The league encourages credit unions to dial in and listen to the message for the most current information.

Additionally, the league's 800 number (800-452-7221) will be in effect throughout these events as well as our website, www.lcul.com. League staff can be reached by calling in and dialing the appropriate extension.

There is always someone available to assist you. Emergency phone numbers are listed below:

- New Orleans and Tri-Parish credit unions, contact Mary Wolfe at (504) 487-8147;
- Baton Rouge, Lafayette and Lake Charles credit unions, contact Jim Phillips at (225) 603-2642; and
- Shreveport, Alexandria and Monroe credit unions, contact Susie Fair at (318) 663-7766

Additional League emergency contact numbers are below:

- Anne Cochran, (225) 505-1200
- Connie Major, (225) 324-1914
- Vince Liberto, (504) 858-4500
- Sharlene Begnaud, (225) 921-5956

As a precaution, below is a list of emergency contact numbers that you may find helpful if the storm hits the Louisiana Gulf coast. The numbers below are also listed on the laminated pockets guide sent out in disaster recovery packets.

Louisiana Office of Financial Institutions

(888) 525-9414

www.ofistate.la.us

National Credit Union Administration

(703) 518-6300

www.ncua.gov

CUNA Mutual Group

(800) 356- 2644

www.cunamutual.com

Louisiana Office of Emergency Preparedness

(225) 342-5470

FEMA (Federal Emergency Management Agency)

(800) 621-FEMA (3362) or TTY: (800) 462-7585 (for hearing impaired)

American Red Cross Disaster Hotline

(202) 303-4498

National Weather Service

www.nws.noaa.gov